

your Profitable and Competitive

Edge

Too often, IT Businesses fall into the trap of concentrating on technology, products and services without adequately managing the business.

ALERT provides management techniques and tools for the effective management of IT Business.

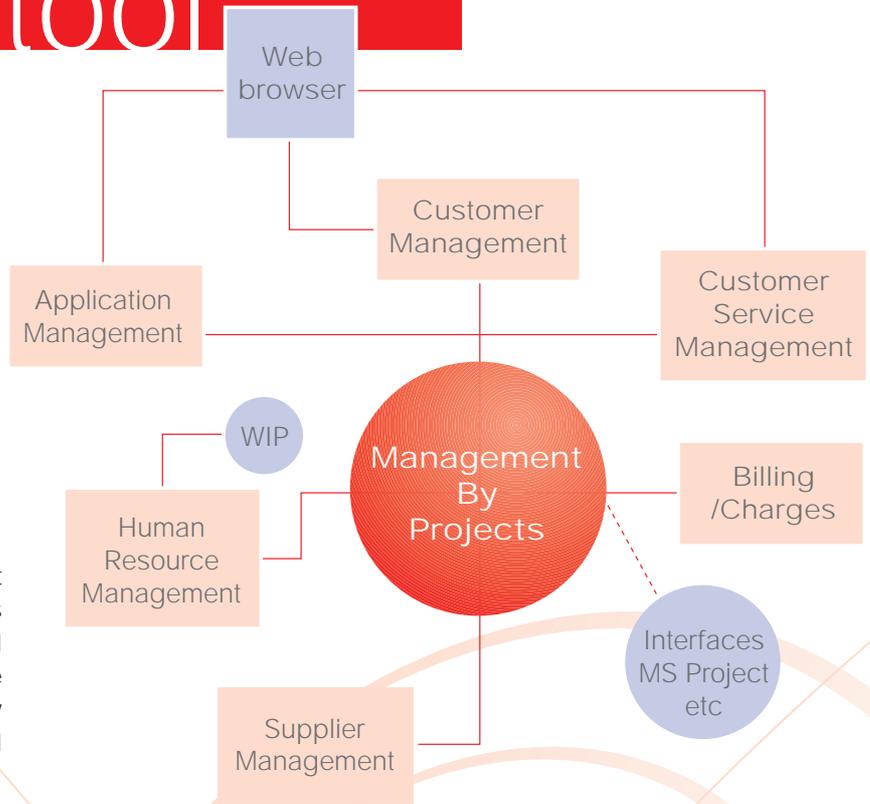
The ALERT system provides your IT Business with these benefits and more:-

- know your profitability by project, staff or contract person and customer
- one database for up-to-date information on projects, applications, services, staff and customers
- business management view on all current projects and staff
- share data with project planning and financial systems
- manage customer service levels
- pro-active management based on data at your fingertips

Alert
Management for IT Business

Specifically
designed
for the
**Information
Technology
Industry**

your Most Important Business tool



Integrated Approach



Isolated islands of systems cannot provide the dynamic IT Business with current up to date and detailed information required for effective management. ALERT's totally integrated approach ensures closed loop control of processes.

Key Performance Indicators



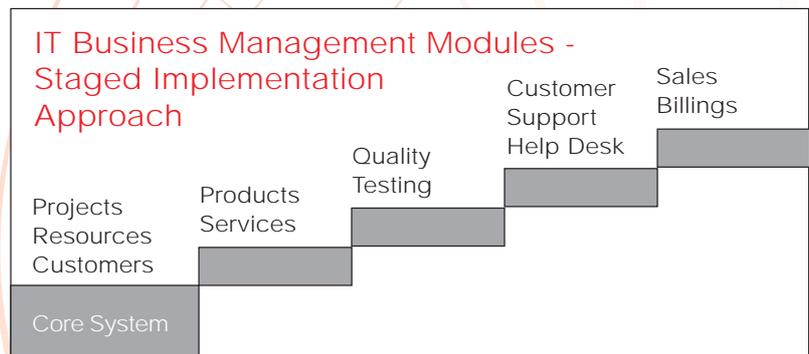
Information that previously would have taken days to collate, if it was available at all, is instantly accessible from standard graphs, reports and analysis tools.

Implement In Stages



ALERT's staged implementation approach ensures that immediate benefits result to the business in the shortest possible time.

IT Business Management Modules - Staged Implementation Approach



Call NOW for a trial run CD!

Telephone +61 8 8271 3333
 Facsimile +61 8 8271 3337
 E-mail info@vital.com.au